

City of Palmdale Enterprise Systems Catalog
July 1, 2022

Product	Vendor	Purpose	Data Category	Custodian	Collection frequency	Update frequency
ActiveNet	ActiveNet	Registration for recreation activities	recreation management	Parks and Recreation	Daily	Daily
ArcGIS	esri	Geographic Information System (GIS)	GIS	Information Services	Quarterly	Quarterly
Business License	HdL Companies	Business license	business licenses	Business License	Daily	Daily
CitiTech	CitiTech Systems, Inc.	Maintenance work-order management	maintenance workorders	Public Works	Daily	Daily
City Law	Cycom	Legal case management	legal case management	City Attorney	Daily	Daily
Concord	Concord	Contract management database	contract management	City Attorney	Daily	Daily
Evolve	Infovision	Electronic document management system	document management, image storage	City Clerk	As Needed	As Needed
ExecuTime	Tyler Technologies	Time clocks	employee time management	Information Services	Daily	Daily
Granicus	Granicus	Webcasting and agenda management for council meetings	Meeting agenda	City Clerk	As Needed	As Needed
Lucity	CentralSquare	Public Works Asset Management	asset management	Public Works	Daily	Daily
MUNIS	Tyler Technologies	Financial Management	payroll, financials	Finance	Daily	Daily
NeoGov	NeoGov	Human Resources Management	human resource management	Human Resources	As Needed	As Needed
NetFile	NetFile	SEI filing and Conflict of Interest Code Management	code management, electronic filing	City Clerk	As Needed	As Needed
PermitsPlus	Accela	Land management and permitting	Permits, Code Cases	Economic and Community Development	Daily	Daily
Phoenix	Phoenix Group	Parking citation management	parking citations	Neighborhood Services	Daily	Daily
PlanetBids	PlanetBids	Bid management	vendor database, solicitations	Finance	As Needed	As Needed

Polaris	Polaris	Library patron database	customer database	Parks and Recreation	Daily	Daily
ProjectDox	Avolve Software	Electronic plan submission and review	plan review, projects	Public Works	Daily	Daily
Saffire	Saffire	Ticket sales for facilities	ticket sales	Parks and Recreation	As Needed	As Needed
ServiceDesk Plus	Zoho	Help Desk	it helpdesk, asset management	Information Services	Daily	Daily
Sox Box	Sox Box Software LLC	SAVES Customer Database	customer database	Neighborhood Services	Daily	Daily
Transperity	McCain, Inc	Traffic management system	traffic management	Public Works	Daily	Daily
VI Monitor	Video Insight	Security camera footage	camera footage	Public Safety	Daily	Daily